

The background of the slide is a photograph of a modern office lobby. In the foreground, there are several white turnstiles with black tops. In the middle ground, there are glass-walled elevators. The ceiling is white with recessed circular lights. The floor is light-colored and polished. The overall atmosphere is clean and professional.

KONE Supplier Management Portal (KSMP)

Introduction

What is KSMP?



KONE Supplier Management Platform

- ***Interactive platform*** that can be accessed by KONE and KONE's suppliers
- KONE's primary platform in '***Strategic Sourcing***' since 2015
- KONE's primary platform for '***Supplier Quality management***' (Implementation during 2016)
- Accessible globally via ***<https://kone.synertrade.com>***

KSMP scope for suppliers



New Supplier Registration

Certificate / Document Management

RFx / Auctions

Supplier Information Surveys

Stakeholders & Quality management organization

Supplier Scorecards

Corrective Actions

Supplier Development Projects

Supplier Back-Reporting (SPC)

Log in



Welcome, please enter your credentials

User name

Password

Show password

Keep me logged in

Log in

Please log in with user name (usually firstname.lastname or as mentioned in invitation email) and password



Choose Language

Can not log in?

Reset Password

ACCELERATE

Opening Page (SynerSpace)



The screenshot shows the SynerSpace web application interface. At the top, a red navigation bar contains the SynerSpace logo, the text "Last login: 23.05.2016 / 08:41 / GMT+01:00", a personalized greeting "Nice to see you again," and icons for user profile, menu, help, and home. Below this, a left sidebar lists navigation options: "Online Documentation", "Online Help", "Email to support", and "Call the Hotline". The main content area features two project cards. The first card, titled "Statistical Process Control Rep", includes a "Manage own profile" callout, a "Documents" button with the text "All documents downloaded", and an "SPC Reporting for..." button with the text "Submitted 07.03.2016 11:21". The second card, titled "KONE RfX for Elevator Installation (RFX000972)", includes an "NDA" button with the text "None accepted". A right sidebar contains a menu with "All", "My Account", "Project", "Contract Management", "Supplier development & measures", and "Help", along with a "FAVORITE APPS" section. The bottom of the page features a grey footer with a home icon, the date and time "23.05.2016 / 08:57 / GMT+01:00", and the KONE logo.

Annotations:

- Manage own profile:** A blue callout box pointing to the user profile icon in the top navigation bar.
- Access individual projects:** A blue callout box pointing to the "Documents" and "SPC Reporting for..." buttons in the first project card.
- Access all modules:** A blue callout box pointing to the "NDA" button in the second project card.

Support



- For any *business* and *content* related questions (e.g. related to RFX, CAPA & SDP, reporting etc.) please refer back to your KONE Contact
- For any technical or system related issues, please refer back to Synertrade support (access problems, passwords, etc.):

support.kone@synertrade.com

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France	+33 1 72 03 23 32
Germany	+49 89 54 99 86 537
Italy	+39 02 99 34 91 97
Spain	+34 931 838 917
United States	+1 85 57 893 737